

NEW
★ MAJESTIC ★
HOTEL

Eligible Age for Check-In

You must be at least 21 years of age to check in and register for a room.

Credit Card Information

The Hotel accepts Visa, Mastercard and American Express. Debit cards are not accepted.

Cancellation/ Amendment Policy

Please cancel/ amend your reservation 48 hours prior to arrival date to avoid one night cancellation charge.

No Show Policy

Hotel reserves the right to charge up to the full amount of the stay plus taxes to the credit card provided upon confirmation of this reservation.

Check In Time: 1500 hrs (3 pm)
Check Out Time: 1200 hrs (12 pm)

Early Arrival and Late Departure

Should you arrive at the hotel prior to the normal check in time, you are advised to approach the Reception for assistance in storing your luggage until check in is available. If you are arriving early, you are also advised to consider making a reservation for the evening prior to your arrival.

Late check-out requests are subject to room availability and occupancy level. Please enquire with the Front Desk at least 24hrs prior to your departure.

A half day room charge will be imposed for late check out between 1200hrs to 1800hrs and a full day room charge after 1800hrs.

Extra Charges

Extra Rollaway: SGD100++ per rollaway/ per night
Child Rollaway: SGD100++ per rollaway/ per night
Crib: No Charge
Extra Adult/ No Bed: SGD100++ per night

(Note: Not all rooms may be able to accommodate rollaway or cribs. Please contact the hotel directly for more information.)

Party Policy

Everyone likes to have a good time at New Majestic Hotel; therefore parties in the guestrooms are not permitted at any time. We appreciate your kind gesture of consideration towards the other hotel guests. We allow a maximum of five guests in the room at any one time. All visitors will have to leave the premises by 2300hrs. Failure to do so will result in extra adult charges.

Smoking

New Majestic Hotel is a 100% smoke free property. Failure to comply will result in a penalty charge at the discretion of the Management.

Rates and Deposit

The rates quoted are based on your period of stay. Rates are subject to change as a result of changes in your arrival and/ or your departure dates.

Rates quoted are in Singapore Dollars and are subjected to any applicable prevailing government taxes.

A cash deposit of SGD\$100 for each night of stay or a valid credit card is required upon check in for incidentals in addition to full payment of room and taxes.

New Majestic Hotel may pre-authorise credit cards to check for validity and sufficiency of funds. Pre-authorised cards are held as security for your reservation and may be utilised by the hotel for any applicable charges, including cancellation and non-arrival fees. The pre-authorised amount is set aside by the credit card company and may affect the available funds balance or spending limit.

Room Requests

All room requests are subject to room availability on the day itself and are at the sole discretion of the hotel. While we will try our very best to accord all our guests their requested room, the management reserves the right to make any changes in the event of any unforeseen circumstances.